



# Facility Rules

## adelaide hills **storage**

**Thank you for choosing to store with Adelaide Hills Storage and abiding by our Facility Rules:**

### **Office Hours**

Adelaide Hills Storage Head Office at 30 Mount Barker Road, Totness is staffed Monday to Friday 8.30am – 5.00pm and Saturday 8.30am – 12.30pm.

### **Access Hours**

6am – 8pm, 7 days a week at all our Facility Locations

### **Accessing the Facility**

Please be aware persons entering the premises do so at their own risk. Customers store at their own risk and should follow our reasonable directions.

### **In and Around the Facility**

For your safety, do not place objects (including vehicles) under roller doors or between gates. Gates, roller doors and other access doors may close without warning and should not be obstructed. **Keep clear of Gates at all times.**

There are shared zones throughout the Facility so please be aware of others. Take care and when driving and adhere to the **20km speed limit** around the Facility at all times. Pedestrians should be aware of vehicles moving around the Facility.

This Facility is alarmed and monitored at all times. If you or one of your associates triggers a security or emergency services alarm, a call out fee of \$50 will apply.

Please be considerate of others. Aggressive, abusive or any antisocial behavior will not be tolerated.

Smoking is not permitted at this Facility.

Pets are permitted but must be restrained at all times and it is expected that owners clean up after their pet if required.

### **Your Storage Unit**

You keep the key to your storage unit and your goods are stored at your own risk.<sup>1</sup>

You must secure your storage unit with a padlock. If storing a vehicle you must ensure your vehicle is locked, for towing vehicles some form of hitch lock security is required.

Storer's must ALWAYS scan their KeyCard at the exit point to correctly secure the Facility from unauthorised entry.

The Facility's common areas are under continuous CCTV surveillance. The inside of your storage unit may be visible on camera if the door to your storage unit is open.

You must not store hazardous, illegal, stolen, flammable, explosive, environmentally harmful, perishable or living goods or goods that pose a risk to any property or person. This includes lithium-ion batteries or items containing lithium-ion batteries.

You must not access the Facility's electricity supply via power points, extension leads or other measures. Please contact the Office should you require a power supply.

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<sup>1</sup> If you have a Managed Stored Agreement, we will retain the key to your storage unit or stored vehicle hitch lock.



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### **Your Goods**

You must not leave any goods unattended in a common area of the Facility any longer than 24 hours. After this period, we have rights to deal with such goods under the self storage agreement.

### **Fees**

Storage fees must be paid on time. Failure to pay on time will incur late fees and your access to the Facility will be suspended. Please contact the Office should you need to discuss outstanding payments.

The Facility has the right to sell your goods if you do not pay your storage fees in accordance with your self storage agreement.

### **Your Details**

Please notify us within 2 business days if your contact details, or the contact details of your Alternative Contact Person change.

### **Moving Out**

When it's time to move out, please provide 7 days' notice of your intention to move out.

You must move out within 24 hours of termination of the self storage agreement.

Please ensure you take all goods with you when you move out. Your space must be left empty and clean with your lock removed.

Please note rubbish disposal charges apply at a rate of \$80 per disposal. Any rubbish left in shared zones will incur a disposal fee of \$80.

### **[Vehicle Storage Specific Agreement]**

If you have entered into a vehicle self-storage agreement with us, you must not leave your vehicle unattended outside of your parking space at the Facility any longer than 24 hours unless by prior arrangement and in the designated drop off / pick up area. After this period, we have rights to deal with any such vehicle under the vehicle storage agreement.

You may store the Vehicle only (and no other item) in the parking space.

You must move out within 24 hours of termination of the vehicle self-storage agreement.]

